This template has been shared with you

You can use this email template by logging in to your ActiveCampaign account, going to the template page, clicking add template, and choosing the "Import" option.

Don't have an ActiveCampaign account? Get a free one today.

COVID-19 Announcement March 2020

View this email in your browser



FOLLOW US ON SOCIAL MEDIA:



To our valued customers and partners,

The COVID-19 Coronavirus has had a significant impact on our world in the past few days. The safety of our employees and their families is of paramount importance for Chimneys Safety and DuraVent. We have announced and are taking precautionary measures which will help protect our employees, their families, our supply chain partners and our customers, and which will also help reduce the spread of Coronavirus COVID-19.

- Effective until March 27, 2020, a temporary measure has been put in place to prohibit non-essential travel for all our employees. We are continuing to monitor the situation and will make changes to this policy if necessary.
- Our sourcing team worked with suppliers to ensure minimal disruption (if any) in the supply of raw materials and components for our production facilities.
- The Health & Safety department has made improvements to our standard health control practices.

- The Human Resources department has issued directives and reminders to our employees concerning health, hygiene and self-quarantine protocols if they are symptomatic, have been in a high-risk area or if they have been near a person infected with COVID-19 Coronavirus.

The DuraVent and Cheminées Sécurité team is committed to supporting its customers and business partners throughout this uncertain and worrying period. Our customer service, technical support and sales teams will continue to provide the advanced support you expect from our business.

Currently, we do not anticipate any supply disruptions due to the Coronavirus COVID-19, and look forward to the continued strong demand we experienced at the start of the year.

If you have any questions or concerns regarding this announcement, please contact your regional sales manager or contact your customer service team at:

<u>info@chemineesecurite.com or</u> 1-800-667-3387 (Canada) <u>customerservice@duravent.com</u> 1-800-835-4429 (USA)

Regards,



Simon A Davis President & CEO

DuraVent / Security Chimneys. Leaders in-Venting Innovation.
TM

For more information about DuraVent, visit the company's website at www.duravent.com.

Connect with DuraVent on Facebook at facebook.com/DuraVent and Twitter @DuraVent